# Residents Services



Edmund SERVICES





#### **About Us**

A team you can rely on, we've been a family-lead business since 1984, comprising facility management experts specialising in luxury residential schemes and commercial developments.

Our proficiency extends to planned maintenance for various systems, providing comprehensive building engineering and management solutions. With a dedicated project works department, we manage turnkey projects associated with our existing clientele and related assignments. Our commitment includes the management and procurement of appropriately skilled specialist sub-contractors. Supported by a team of specialised engineers trained and accredited to industry standards, we consistently deliver excellence in every aspect of facilities management.

→ Reliable

→ Innovative

→ Trustworthy

→ Personal



### **About Us**

We specialise in providing excellent intelligent automation services for smart homes, businesses and hospitality venues. Our team of experts is dedicated to delivering the best home automation services to our decerning clients. Trust us to make your space smarter and more efficient.

Operating within the <u>UK, Europe and Middle East</u> - we've been undertaking <u>projects</u> in prime locations since 2006.

→ Est. 2006

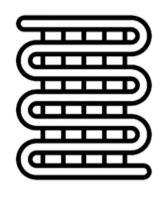
Top smart home installers in London

→ 500+ Projects completed

→ London, Paris and Geneva



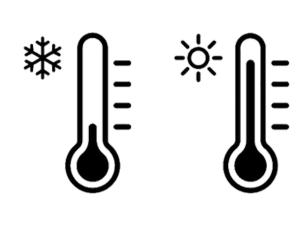
**HOW CAN WE HELP YOU?** 



Fan Coil Servicing

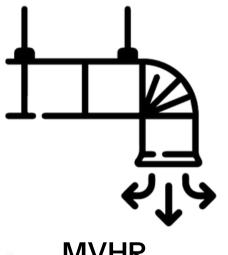


**Underfloor Heating** 



HIU





**MVHR** 



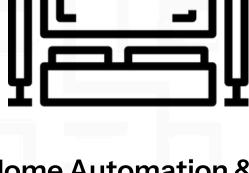


Equipment

Fire Alarm Devices and



Gas Fire and **Gas Safety Test** 



**Home Automation & Audio Visual** 



### **Fan Coil Servicing**

- → Filter clean
- → Operational checks
- → Temperature checks
- → Condensate drain check and cleaning

### **Underfloor Heating**

- → Operational checks of valves and pumps
- → Inspection of manifolds

### HIU

- → Operational checks on DWH and CH
- → Strainer cleaning
- → PRV inspection and operational checks
- → Heat meat details recorded
- → LTHW flow and return temperatures recorded





#### **MVHR**

- → Filter clean
- → Drain lines and check for obstruction
- → Fan bearings manually checked
- → Operational checks of speed and modes

### **BMS**

- → Annual inspection of BMS equipment and operational checks to all HVAC equipment inc FCU's, MVHR, HIU, UFH manifolds and controls
- → Drivers operational checks
- → Software and Strategy checks
- → Overall BMS panel inspection

## **General Lighting**

- → Operational checks to fixings and cable connections
- → Check for arcing or burning and deteriation





# Home Automation & Audio Visual

- → Operational checks for third party equipment
- → Software updates and back up
- → Lighting checks
- → Visual inspection of lighting controls

# Fire Alarm Devices and Equipment

- → General checks
- → Aspirating smoke detector systems (VESDA)
- → Fire Alarm certification

### Gas Fire/Gas Safety

- → Complies with Gas Safe legislation
- → Flue inspections
- → Gas tightness test
- → Operational checks
- → Certify on completion





# **Accreditations and Affiliations**



Gas Safe Register



**REFCOM Elite** 



**BESA** 



SafeContractor



NICEIC Approved



ISO 9001:2015



ISO 14001:2015



TREND Systems Integrator



Constructionline



Tridium Niagara 4





# Accreditations and Affiliations









Loxone



Hikvision





Daikin



Mitsubishi



Constructionline





**Step 1:**Contact Resident Team



**Step 2:** Survey



**Step 3:** Pricing and Proposal



**Step 4:** Arrange Attendance



**Step 5:** Email Report

#### **Lease Holder Benefits**

- → Conform with lease requirements
- → Optimal efficiency of systems
- → Longevity of systems negating the need for life early replacements or overhaul
- → Health and Safety
- → Comfort and cleanliness within your own home







**Step 1:**Contact Resident Team



**Step 2:** Survey



**Step 3:** Pricing and Proposal



**Step 4:** Arrange Attendance



**Step 5:** Email Report

### **Next Steps**

- → We will carry out FOC survey to allow us to price apartment specifically
- → All prices will be subject to apartment size and asset quantity
- → After every visit a full report and certification where applicable will be issued via email
- → Access to 24/7 helpdesk service including dedicated residence Administrator and Manager
- → Deliver results to the highest expectations



# Thankyou



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